

# **NBR CLIENT AGREEMENT FORM**

## **PRE-APPOINTMENT ACKNOWLEDGMENT**

\_\_\_\_ Clients hair is at least to their shoulders

\_\_\_\_ Clients shortest layer is to their cheekbone (minimum)

\_\_\_\_ Current hair photos were sent to stylist, as well as any inspiration photos in advance appointment date

\_\_\_\_ A phone consultation was made prior to scheduled appointment date between client and stylist

\_\_\_\_ \*Total price can change if hair is different in person than what was discussed during the consultation, or if the client's wants / needs change during appointment

\_\_\_\_ Client understands that ILSA is the only hair used for the NBR method and the stylists at DKW

\_\_\_\_ Stylist guarantees the hair is always purchased directly from ILSA distribution therefore guaranteeing the authenticity of the hair.

## **APPOINTMENT ACKNOWLEDGMENT**

### **Client acknowledgement of ILSA hair authenticity**

\_\_\_\_ Client acknowledgment that "NBR Home Care Maintenance Plan" was discussed in detail with stylist and that a copy was retained for Clients use

\_\_\_\_ \*Please note, "NBR Home Maintenance Plan" is vital to insure optimal results

\_\_\_\_ If you are entitled to replacement of hair due to quality issue, it must be replaced within 8 weeks of initial install.

\_\_\_\_ Guests traveling back to DKW requiring an "adjustment" within the first 8 weeks, are responsible for travel expenses.

\_\_\_\_ We do not offer refunds/and or exchanges on services.

\_\_\_\_ All photos taken by DKW are property of and can be used for marketing at the discretion of DKW and its employees

## WAIVER AND INDEMNIFICATION

I, \_\_\_\_\_, per my phone or in salon consultation and as memorialized and understood through the PRE-APPOINTMENT ACKNOWLEDGMENT, APPOINTMENT ACKNOWLEDGMENT, and the NBR HOME CARE MAINTENANCE PLAN wish to proceed with the Natural Beaded Rows hair extensions.

I certify that the information that I supplied to my stylist during the Phone Consultation, PRE-APPOINTMENT ACKNOWLEDGMENT, APPOINTMENT ACKNOWLEDGMENT, and the NBR

HOME CARE MAINTENANCE PLAN are correct. I agree to indemnify and hold harmless DKW STYLING and / or it's employees for loss, damage, claims or actions of any type that I may suffer as a result of failure to provide them with accurate and complete information.

I agree I will not hold DKW STYLING and / or DKW employees liable in any way for any loss, damage, or injury suffered by me as a consequence of my use/ or misuse of Natural Beaded Rows hair extensions.

I will indemnify and hold harmless DKW STYLING and / or it's employees free from all loss, damage, claims actions of every kind that they incur or that are claimed or brought against them by any party as a consequence of my use of Natural Beaded Rows hair extensions.

Name \_\_\_\_\_

Date \_\_\_\_\_