



Bleeding



Browning



Bad odor



Bad latex



Bad handling



Bad owner

Flood Handling Tips:

“Textile Triage”

- Save the **NATURAL** fibers.
- Save the **WOVEN** rugs.
- Save the **QUALITY** rugs.

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Flood Handling Tips:

- Wand extract (Teflon).
- Rescue mats (if room).

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Flood Handling Tips:

- Dry ASAP on site or get immediately to rug plant.
- Transport (plastic sheets or towels/sheets).
- Longer it is wet, the worse the damage. Hours matter.

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Flood Rugs To Run From:

- Mold/dry rot.
- Severely bled rugs (esp. silk/art)
- Delaminating tufted rugs.
- Bad restorer handling.
 - Pushy people.
 - Bad gut feeling...

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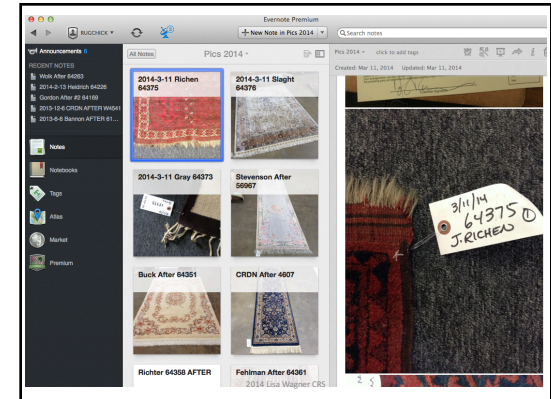
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Clearly Communicate and Over-Document

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Only **promise** for you to make: to
halt the damage and do your
best to **improve** the piece.

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Photos:

- Tag and back corner.
- Full view top tagged end.
- Full view bottom untagged end.
 - Side view top half.
 - Side view bottom half.

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Photos:

- All damage close-ups.
- Pre-existing close-ups.
- Before and after files.

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Get it in **writing**:

- Authorization of work.
- Realistic expectations.
 - Timeline of work.
- Payable upon completion.*
 - Storage terms/costs.

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- Bill right away.
- ID rugs not worth the work.
- Use a **certified** appraiser.

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Copy all parties on emails.

**Put in writing what is
mentioned by phone.**

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**Be nice.
Avoid court.**

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On-line Practical RUG ID Course:
www.textilepronetwork.com

Lynn Tall's Rug Course calendar:
www.rugadvocate.com

Ruth Travis' Rug ID Flashcards:
www.rugladyseminars.com

ARCS Certified Rug Specialist (ID):
www.rugcarespecialists.org

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